

PRIVACY POLICY

gojumpstart.com

Last updated: February 17, 2026

gojumpstart.com (“Jumpstart,” “we”) respects your privacy and is committed to protecting your personal data in accordance with the General Personal Data Protection Law (Law No. 13,709/2018 – LGPD).

This Policy describes how we collect, use, store, share, and protect your personal data when you use our website, platforms, and services related to immigration consulting and support.

By using our services, you declare that you are aware of this Policy.

1. ABOUT JUMPSTART

Jumpstart is a company that provides services for:

- Visa and immigration eligibility assessment
- Strategic consulting for immigration to the United States
- Support in preparing documentation
- Organization and management of immigration processes
- Technological services for analyzing and organizing information, including the use of Artificial Intelligence with human review

2. DATA CONTROLLER

The controller of personal data processed through this website is:

Jumpstart

Email for matters related to personal data: contato@gojumpstart.com Where applicable,

the Data Protection Officer (DPO) will be indicated.

3. PERSONAL DATA COLLECTED

3.1 Data provided by the data subject

We may collect:

- Full name
- Email
- Phone

- Nationality
- Marital status
- Occupation
- Academic and professional information
- Financial information (when necessary for the process)
- Personal documents (passport, resumes, certificates, etc.)
- Family information
- Information submitted via forms or direct communications

3.2 Sensitive data

Depending on the type of visa or immigration process, it may be necessary to process sensitive data, as defined by the LGPD, such as:

- Biometric data (when provided by the holder)
- Information that may reveal racial or ethnic origin
- Information related to criminal records (when required by the immigration process)

The processing of this data will occur through:

- Specific and highlighted consent, or
- When necessary for the performance of a contract or compliance with a legal obligation

3.3 Data collected automatically

- IP address
- Date and time of access
- Browser type
- Operating system
- Device used
- Cookies
- Browsing data

4. PURPOSES OF PROCESSING

Personal data is used for:

- Assessing eligibility for visas and immigration
- Develop immigration strategies
- Prepare and organize documentation
- Communicate status and progress of the process
- Provide customer support
- Process payments
- Comply with legal and regulatory obligations
- Exercise rights in legal or administrative proceedings
- Improve our services
- Perform automated analyses with technological support

- Send institutional and marketing communications (with consent)

5. USE OF TECHNOLOGY AND ARTIFICIAL INTELLIGENCE

GoJumpstart may use technological systems and Artificial Intelligence tools to:

- Organize documents
- Evaluate information
- Assist in eligibility analysis
- Optimize internal workflows

Relevant decisions that impact the data subject are not made exclusively by automated systems without human review.

Under the terms of the LGPD, the data subject may request a review of automated decisions.

6. LEGAL BASES FOR PROCESSING

The processing of personal data occurs based on the following legal grounds:

- Consent of the data subject
- Execution of contract or preliminary procedures
- Compliance with legal or regulatory obligations
- Regular exercise of rights
- Legitimate interest, where applicable

7. DATA SHARING

Data may be shared with:

- Partner lawyers and consultants
- Offices specializing in immigration
- Payment platforms
- Cloud hosting providers
- Technology providers
- Government authorities, when required We

do not sell personal data.

8. INTERNATIONAL DATA TRANSFER

Considering that the services involve immigration processes to the United States, international data transfers may occur.

In such cases, we adopt appropriate contractual and technical measures to ensure protection compatible with the LGPD.

9. DATA RETENTION

Personal data will be stored:

- For as long as necessary to perform the contract
- For the period required by legal obligations
- For the period necessary for defense in legal proceedings

After this period, it may be deleted or anonymized.

10. RIGHTS OF THE DATA SUBJECT

Under the terms of Article 18 of the LGPD, the data subject may request:

- Confirmation of the existence of processing
- Access to the data
- Correction of incomplete or outdated data
- Anonymization, blocking, or deletion
- Portability
- Deletion of data processed with consent
- Information about sharing
- Withdrawal of consent

Requests should be sent to:

contato@gojumpstart.com

The data subject may also file a complaint with the National Data Protection Authority (ANPD).

11. COOKIES

We use cookies to:

- Website functionality
- Performance analysis
- Statistics
- Marketing (where applicable)

Users can configure their browsers to block cookies.

12. INFORMATION SECURITY

We take technical and administrative measures to protect data against:

- Unauthorized access
- Leaks
- Loss
- Alteration
- Improper disclosure

However, no system is completely secure.

13. THIRD-PARTY LINKS

The website may contain links to external websites. We are not responsible for the privacy practices of third parties.

14. CHANGES TO THIS POLICY

This Policy may be updated at any time. The most recent version will always be available on the website.

15. CONTACT

For questions, requests, or to exercise your rights related to data protection:

- contato@gojumpstart.com
- <https://gojumpstart.com>