

TERMS OF USE

JUMPSTART

Website: gojumpstart.com

Last updated: February 17, 2026

These Terms of Use (“Terms”) govern access to and use of **the gojumpstart.com** website, as well as the services offered by **Jumpstart** (“Jumpstart,” “Company,” “we”).

By accessing the website, filling out forms, or contracting any services, the user declares that they have read, understood, and fully agree to these Terms.

If you do not agree, do not use the website or services.

1. COMPANY IDENTIFICATION

Jumpstart is a company that provides the following services:

- Strategic immigration consulting
- Visa eligibility assessment
- Support in preparing and organizing documentation
- Administrative management of immigration processes
- Technological services for data organization and analysis
- Use of Artificial Intelligence tools with human review

Jumpstart is not a government agency, is not part of any immigration authority, and has no ties to consulates, embassies, or immigration departments.

2. ACCEPTANCE AND CONTRACTUAL BINDING

2.1. Use of the website implies full acceptance of these Terms.

2.2. The contracting of services may require additional acceptance of a specific contract.

2.3. These Terms should be read in conjunction with the Privacy Policy, prepared in accordance with the General Personal Data Protection Law.

3. ELIGIBILITY

To use the services, the user declares that:

- They are 18 years of age or older;
- They have full legal capacity;
- They will provide true, complete, and up-to-date information;
- They will not use the service for illegal purposes.

Jumpstart may request proof of identity at any time.

4. NATURE OF SERVICES

4.1. Jumpstart provides consulting and administrative support services related to immigration processes.

4.2. Jumpstart does not guarantee:

- Visa approval
- Green card granted
- Favorable decision by immigration authorities
- Specific government deadlines

4.3. The final decision rests solely with the competent authorities.

4.4. The services do not replace the services of a lawyer when required by local law. When necessary, Jumpstart may refer you to licensed partners.

5. USE OF TECHNOLOGY AND ARTIFICIAL INTELLIGENCE

5.1. Jumpstart may use technological systems and Artificial Intelligence tools to:

- Preliminary eligibility analysis
- Document organization
- Structure information
- Optimization of internal flows

5.2. No critical decisions will be made exclusively by automated systems without human supervision.

5.3. The user acknowledges that technological tools assist the process, but do not replace government decisions.

6. USER OBLIGATIONS

The user agrees to:

- Provide true and complete information;
- Submit authentic documents;
- Respond to requests within reasonable timeframes;
- Not use the website for illegal activities;
- Not attempt to violate security systems.

Failure to comply may result in:

- Suspension of service;
- Termination of contract;
- Appropriate legal measures.

7. PAYMENTS

7.1. The amounts will be informed prior to contracting.

7.2. Payment may be made in cash or in installments, depending on the commercial offer.

7.3. Government fees are not necessarily included in the service price, unless expressly stated.

7.4. Default may result in suspension of services.

8. CANCELLATION AND REFUND

8.1. Cancellation may be requested in writing.

8.2. Amounts already used to perform the service may not be refundable.

8.3. Services already provided are not eligible for refund.

8.4. Specific conditions may be included in individual contracts.

9. INTELLECTUAL PROPERTY

All content available on the website, including:

- Jumpstart Brand
- Logos
- Texts
- Layout
- Educational materials
- Software

is protected by intellectual property rights.

Reproduction, modification, or distribution without express authorization is prohibited.

10. LIMITATION OF LIABILITY

Jumpstart shall not be liable for:

- Decisions made by immigration authorities;
- Visa denials;
- Legislative changes;
- Government delays;
- Missed deadlines caused by incorrect information provided by the user;
- Indirect damages, lost profits, or moral damages.

Jumpstart's liability, when applicable, is limited to the amount actually paid for the contracted service.

11. CONFIDENTIALITY AND DATA

Personal data will be processed in accordance with the Privacy Policy.

The user acknowledges that certain data may be shared with:

- Legal partners
- Service providers
- Government authorities when

necessary for the performance of the service.

12. SUSPENSION OR TERMINATION

Jumpstart may suspend or terminate the user's access in the event of:

- Violation of these Terms;
- Fraudulent use;
- Abusive conduct;
- Breach of contract.

13. CHANGES TO THE TERMS

Jumpstart may modify these Terms at any time. The updated version will be available on the website.

Continued use after changes constitutes agreement.

14. FORCE MAJEURE

Jumpstart shall not be liable for failures resulting from:

- Government actions
- Regulatory changes
- Strikes
- Internet failures
- Events beyond its reasonable control

15. APPLICABLE LAW AND JURISDICTION

These Terms are governed by the laws of the Federative Republic of Brazil.

The jurisdiction of Jumpstart's headquarters is elected to settle any disputes, waiving any other.

16. CONTACT

For questions:

- contato@gojumpstart.com
- <https://gojumpstart.com>